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SOLUTIONS

The Newsletter of True Blade Systems

FROM THE EDITORS



*Robert Burgoyne
and Eric Smith (l-r)*

Welcome to the premiere edition of *Solutions*, our monthly publication of business and technology news.

With this issue, we are proud to announce the launch of *echival*, our email archiving solution. At True Blade Systems, we are dedicated to making constant improvements in our business practices and the way we serve our clients.

Solutions offers a way for us to share these techniques and tools with our clients and friends. In addition, we constantly track developments in the financial and technology markets, allowing us to offer analysis and perspective on activities in these sectors.

True Blade Systems Launches *echival*

By Helen Daly— True Blade Systems has introduced *echival*, a new service that archives corporate email for financial services firms.

echival satisfies the fiduciary obligation to maintain and produce records of electronic correspondence for audits by regulatory agencies like FINRA and the SEC. The email archiving service is optimized for use by RIAs, broker/dealers, and private investment funds.

“*echival* is a powerful solution that provides efficient, comprehensive support for production requests during demand and regulatory audits,” says Robert Burgoyne, co-founder of True Blade Systems.

“The *echival* system is closely aligned with the processes and practices of regulatory agencies—and that translates to smoother audits, because we help our clients deliver what the auditors want to see.” *Continued on page 2*

Protect Your Passwords with KeePass Software

By Eric Smith— I’m now using the free, open-source password manager KeePass (<http://www.keepass.info>) to store all of my passwords—and to help keep my vendors from inadvertently broadcasting private information about myself. I have at least 100 accounts in my personal and professional life. It’s gotten to the point where I just can’t remember them all, along with their associated passwords and other account information. And using a single password for multiple accounts is a horrible idea. Just one breach at any site that stores my password in clear text and all of my accounts would be compromised. So I’ve started using KeePass to store

my passwords. I chose KeePass V1, which allows me to share my password database among all of my computers: Windows, Linux, and Macs. KeePass stores everything in a database encrypted with a single password. For that password, I use a very long, complicated string that includes all of the usual “good things”: upper and lower case, numbers, and symbols. But hey, it’s the only password I need to remember anymore, so I don’t mind!

All of my account passwords are unique and randomly generated, and I never type them anymore. There are some tricks to doing this

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Email can be searched and retrieved using criteria like date, sender, recipient and keyword. Authorized users can retrieve, save and print out email themselves, or they can work with True Blade Systems to retrieve email.

Search times for retrieval requests vary by the scope of the request.

Some retrieval requests can be handled within 24 hours, others within three to five days.

The new service is a browser-based solution that's accessed via webmail. The scalable, platform-independent service can operate with any device that runs webmail, including the iPad. Corporate email is stored on a secure server and swept into subfolders nightly for easy retrieval. For Microsoft Exchange users, emails are journaled / BCC'ed to an agreed-upon email address.

The service includes a monthly electronic report that provides information about user logins, the number of stored emails and total data storage. Account data is also available at any time from True Blade Systems.

echival delivers 24/7 performance through a team of dedicated professionals, high-performance Linux servers and the secure infrastructure of Amazon Web Services. System setup typically involves a single telephone call to True Blade Systems.

True Blade Systems offers a 15-day free trial period for *echival*, which does not require any service contract or lockins.

For more information on *echival*, visit www.echival.com or call Robert Burgoyne at 212 542 3144.

Open-Source Solution Protects All Your Passwords, *cont'd from page 1*

successfully. Some websites make random passwords particularly difficult to work with: they disallow long passwords, they don't like some symbols or they require all passwords be a specific length (which is a truly bad idea). Some even let you enter long passwords, but then don't let you log in with them. I guess they truncate them at some point, but never tell you about it.

I also store other account information with KeePass. I keep vendor phone numbers, account numbers, and answers to security questions.

I've decided for security reasons that I'm never going to give a truthful answer to a security question ever

again. My mother's maiden name?

For a credit card, maybe it's

"ptdTpX?mdSY9C." My first pet?

For my bank it might be

"SMtw*3X8L." With KeePass, all of these are easy to keep track of!

With more security breaches by major companies being reported everyday, the less information my vendors have about me, the better.

It's critical that I have good backups of my KeePass database. I use a variety of backup schemes to ensure that I always have at least five or six copies of the database on geographically diverse machines.

More on that another time.